



Support Information



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Technical Assistance - Please call 712-749-2359 or email tltc@bvu.edu.

Office Phones – If you need to have your desk phone forwarded to your cell phone during this time, please click [here](#) and follow the instructions

Voicemail – For instructions to check your voicemail from off-campus, please click [here](#).

Zoom – For instructions to install Zoom, please click [here](#).

VPN - If you require VPN access to get to resources on campus such as Jenzabar CX/JX, Jenzabar One, department shared drives, etc... click [here](#) for the **VPN client** installation file and [here](#) for the **VPN instructions**. You do not need the VPN client to get to Office 365 (email, calendaring, SharePoint and Teams) or to the Payroll system (payroll.bvu.edu).